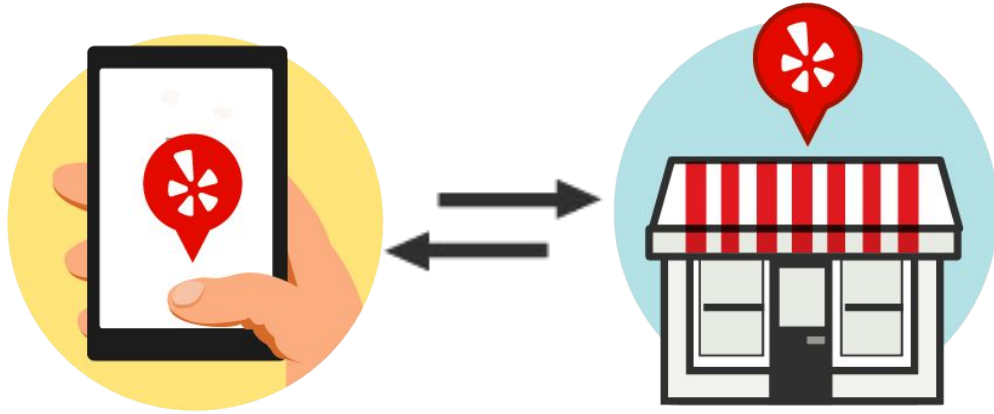




# Technical Interview Workshop





**Yelp's Mission**  
Connecting  
people with great  
local businesses



# Xun Tang

UC Santa Barbara, Ph.D. @ CS, 2015

Fudan University, B.Sc. @ CS, 2009

>4 years @ Yelp

Backend + Machine Learning Engineer

Ads Creative

Ads Delivery

Ads Quality

<3 authentic Chinese food.



## Goals:

Understand what types of questions come up in an Interview

Walk through a sample coding question



# Why prepare?

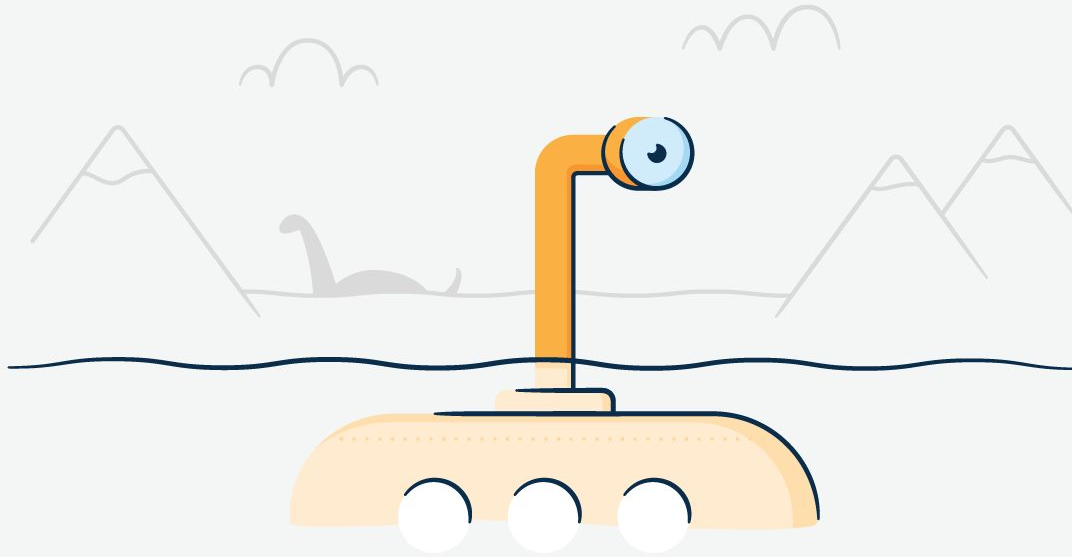


Blurt out something

Freeze

Speak really fast

# Interview Overview



## Interview Pipeline



**Apply**  
**Code Test**  
**Phone Interview**  
**Onsite Interviews**



## Types of Questions

### **Background**

Play well with others

Tenacity, Ownership & Curiosity

### **Coding**

Problem solving

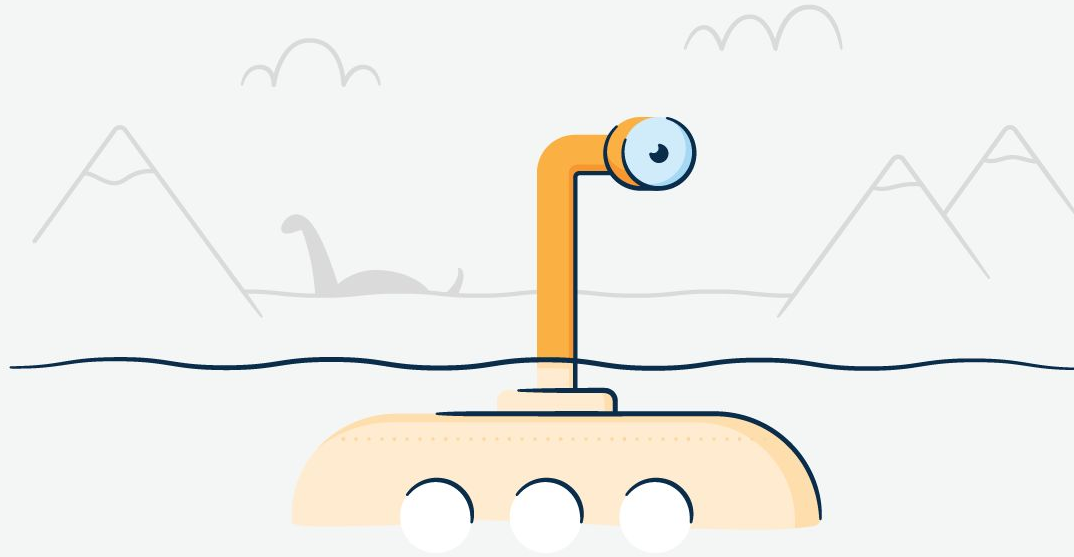
### **System Design**

Understanding of higher level concepts





# Coding Question Walkthrough



# What we're looking for

## Computer science and coding knowledge

**Data Structures**, basic **Search** and **Sort** algorithms,  
how to write classes, functions, etc.



Are they qualified for this role?



# What we're looking for

## Communication skills

**Explain your solution** as clear as you can, talk your interviewer through your solution



Can they be successful in their role?



# What we're looking for

## Thinking through problems and ability to learn

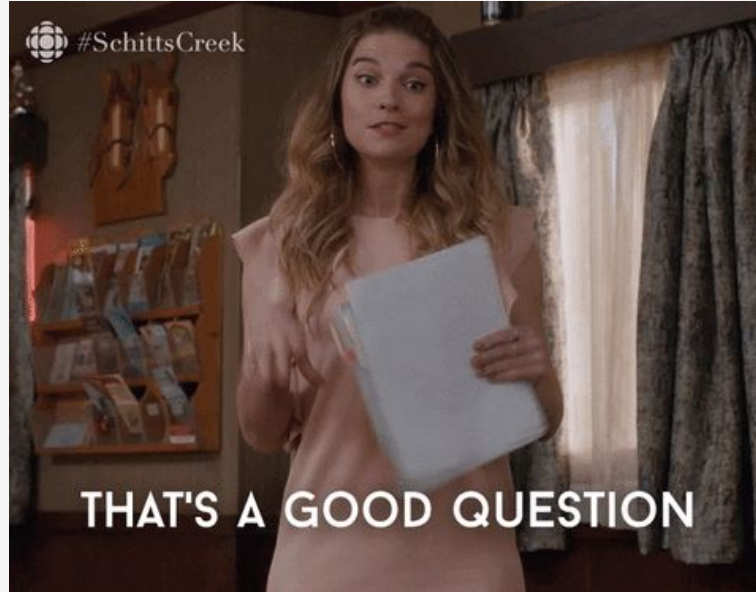
How you think through the problem is most important



Can they grow themselves and grow others?



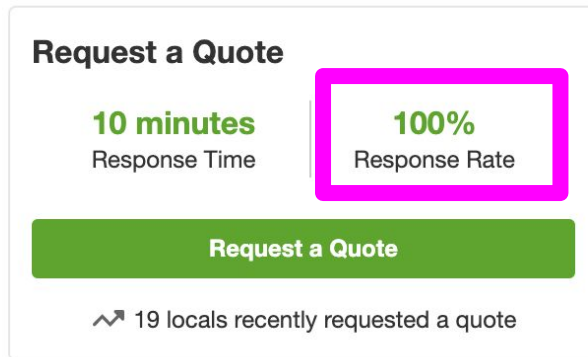
**Let's see the question? :)**



## Business messaging response rate

On Yelp, users can initiate and engage in private conversations with business owners.

We want to display how **responsive** a business owner is to users that message them.



**Request a Quote**

**10 minutes**  
Response Time

**100%**  
Response Rate

**Request a Quote**

↗ 19 locals recently requested a quote





Find tacos, cheap dinner, Max's

Near Portland, OR



Restaurants



Home Services



Auto Services

More



Write a Review



For Businesses

# Water Heater Doctor ✓ Claimed

★★★★★ 22 reviews

Plumbing, Water Heater Installation/Repair Edit

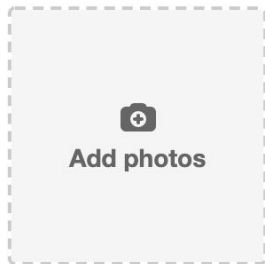
★ Write a Review

📷 Add Photo

🔗 Share

🔖 Save

## Photos and Videos



Services Offered ✓ Verified by Business

• Emergency Services

### Request a Quote

20 minutes

Response Time

100%

Response Rate

Request a Quote

📈 126 locals recently requested a quote



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★★★★★ 2 reviews

Don't wait until the sun starts blazing or the weather drops to freezing...

## Steps in a coding question

### Understand the problem

Ask clarifying questions

### Break it down

**Before jumping into code**, think about the steps you need to solve the problem. **Explain your thinking!**

### Write code

**Once you've decided on an approach**, implement it. Pick the language you're most comfortable with.

### Evaluate

Check your work and make sure it fits the requirements. Can you make it more efficient?





## Steps in a coding question

### **Understand the problem**

Ask clarifying questions

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**Before jumping into code**, think about the steps you need to solve the problem. **Explain your thinking!**

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### **Evaluate**

Check your work and make sure it fits the requirements. Can you make it more efficient?



## What are your clarifying questions?

To calculate the **response rate of a business**, we use the following formula, expressing the response rate as a whole number (integer) percentage:

```
floor(  
    (# conversations where the business owner wrote >= 1 message) /  
    (# total conversations a business owner is involved in)  
    * 100  
)
```



**What are your clarifying questions?**

A business owner can not initiate a conversation with a user: only users can initiate conversations.

**Given a biz owner ID, and a list of all messages sent via Yelp, return the given biz owner's response rate.**



## Steps in a coding question

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**Before jumping into code**, think about the steps you need to solve the problem. **Explain your thinking!**

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## Break it down

In **English or pseudo code**, write down the steps you would take to solve this problem.

No coding yet!



## Break it down

In how many conversations did the business owner respond at least once?

How many total conversations is the business involved in?



What is the response rate?



## Break it Down!

Possible Answer:

**Step 1:** Iterate through the messages and check:

1a: If the message is to the biz owner OR is from the biz owner

- If yes, add to set of biz owner convos

1b: If the message is from the biz owner

- If yes, add to set of biz owner responses

**Step 2:** Divide the biz owner responses by the biz owner convos as response rate

**Step 3:** return response rate



## Break it down

```
floor(  
    (# conversations where biz owner wrote >= 1 message) * 100 /  
    (# total conversations a business owner is involved in)  
)
```

```
class Message:  
    def __init__(self, sender, recipient,  
conversation_id):  
        self.sender = sender  
        self.recipient = recipient  
        self.conversation_id = conversation_id  
  
def response_rate(business_owner_id, all_messages):  
    // set 1: business owner involved  
    // set 2: business owner responded  
    // for each message figure out if it belongs in one  
    // the two sets  
    // plug into the formula
```





# Steps in a coding question

## Understand the problem

Ask clarifying questions

## Break it down

**Before jumping into code**, think about the steps you need to solve the problem. **Explain your thinking!**

## Write code

**Once you've decided on an approach**, implement it. Pick the language you're most comfortable with.

## Evaluate

Check your work and make sure it fits the requirements. Can you make it more efficient?



```
def business_responsiveness_rate(biz_owner_id, all_messages):

    owner_replied = set()
    owner_involved = set()

    for message in all_messages:
        if message.sender == biz_owner_id or message.recipient ==
biz_owner_id:
            owner_involved.add(message.conversation_id)
        if message.sender == biz_owner_id:
            owner_replied.add(message.conversation_id)

    return int(len(owner_replied) * 100 / len(owner_involved))
```



## Steps in a coding question

### Understand the problem

Ask clarifying questions

### Break it down

**Before jumping into code**, think about the steps you need to solve the problem. **Explain your thinking!**

### Write code

**Once you've decided on an approach**, implement it. Pick the language you're most comfortable with.

### Evaluate

Check your work and make sure it fits the requirements. Can you make it more efficient?



## Evaluate

### Testing

- Happy path
- Edge cases

### Complexity

- Time
- Space

### Code Quality



## Evaluate

```
def response_rate(business_owner_id, all_messages):  
    owner_replied = set()  
    owner_involved = set()  
  
    for message in all_messages:  
        if message.sender == biz_owner_id or  
           message.recipient == biz_owner_id:  
            owner_involved.add(message.conversation_id)  
  
        if message.sender == biz_owner_id:  
            owner_replied.add(message.conversation_id)  
  
    return int(len(owner_replied) * 100 /  
              len(owner_involved))
```

Run the code and this happens...

```
> ZeroDivisionError: integer division or modulo by  
zero
```



## Evaluate

```
def response_rate(business_owner_id, all_messages):
    owner_replied = set()
    owner_involved = set()

    for message in all_messages:
        if message.sender == biz_owner_id or
           message.recipient == biz_owner_id:
            owner_involved.add(message.conversation_id)

        if message.sender == biz_owner_id:
            owner_replied.add(message.conversation_id)

    if len(owner_involved) == 0:
        return 0

    return int(len(owner_replied) * 100 / len(owner_involved))
```

- Time complexity?
- Space complexity?



<http://hr.gs/fall2019>  
practice



[Breaking Down](#)  
[Technical Interviews](#)  
[Blog post](#)





## Wrap up

### **Practice coding questions**

Websites (Leetcode, HackerRank, Glassdoor) or books (Cracking the Coding Interview).

### **Do your homework**

Research the company in advance



**Academic  
dataset** from 10  
cities across the  
globe!

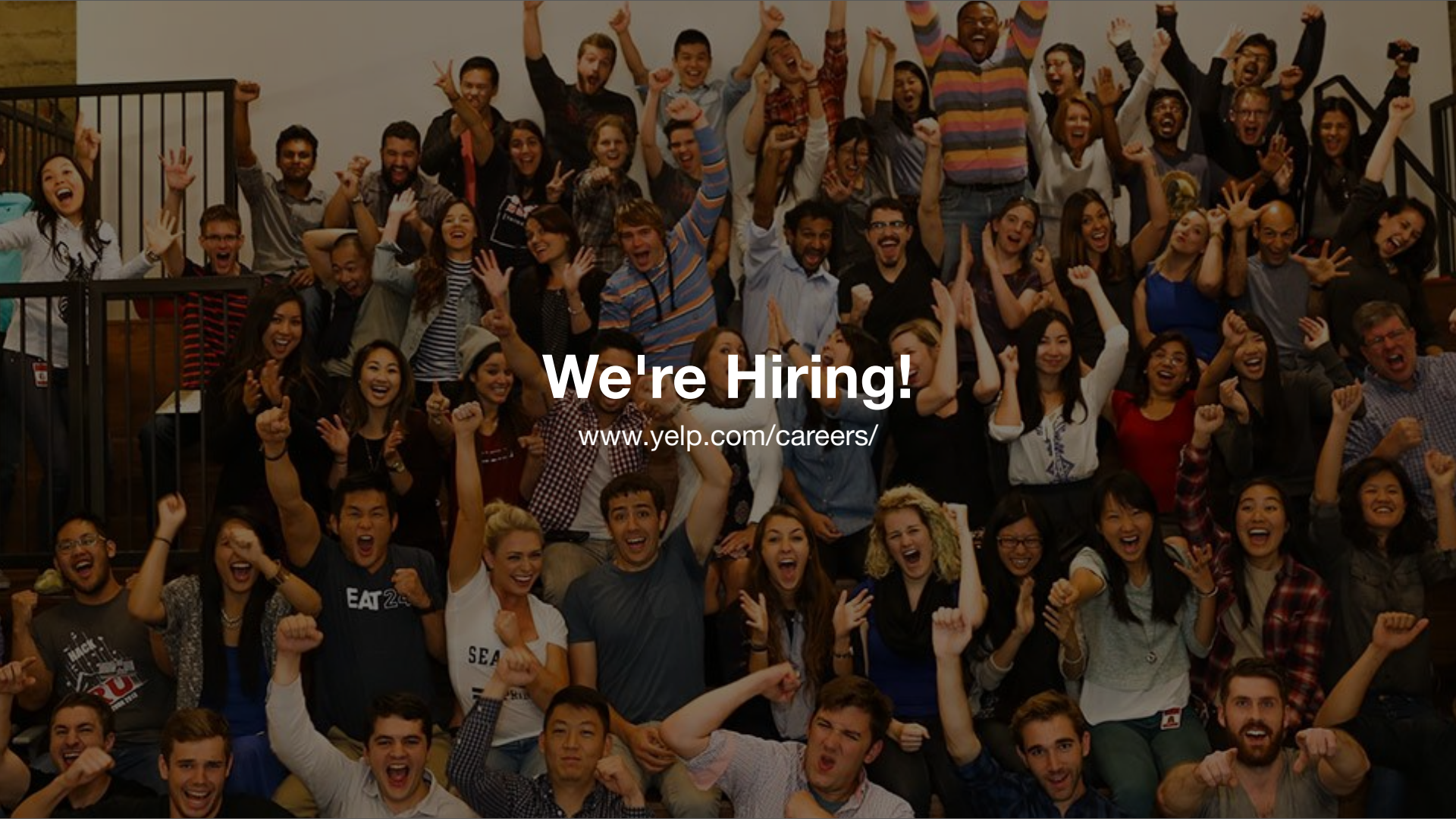
- \* 6M reviews
- \* 1M business attributes
- \* 190K businesses
- \* 200K photos

Your academic project, research or visualizations  
submitted by December 31, 2019

=

a \$5,000 prize\* !





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**Thank you.**





**Questions/Suggestions?**

**xun@yelp.com**

